



FAIR TRADING COMMISSION

BARBADOS

NO. FTC/ORDSOSB/2014-01

FAIR TRADING COMMISSION

IN THE MATTER of the Fair Trading Commission Act, Cap. 326B of the Laws of Barbados;

AND IN THE MATTER of the Utilities Regulation Act, Cap. 282 of the Laws of Barbados;

AND IN THE MATTER of the Utilities Regulation (Procedural) Rules, 2003 and the Utilities Regulation (Procedural) (Amendment) Rules, 2009;

AND IN THE MATTER of the Consultation and Review of the Standards of Service for the Barbados Light & Power Company Limited pursuant to Section 15 of the Utilities Regulation Act, CAP. 282 of the Laws of Barbados.

BEFORE:

Sir Neville Nicholls
Dr. Philmore Alleyne
Mr. Andrew Brathwaite
Mr. Gregory Hazzard
Mr. Andrew Willoughby

Chairman
Commissioner
Commissioner
Commissioner
Commissioner

ORDER

ORDER

This Order is made pursuant to **Section 38(c)** of the **Utilities Regulations Act (URA)** CAP. 282 of the Laws of Barbados.

WHEREAS in recognition of the issues that have been considered and determined throughout the consultation and review of the Standards of Service for the Barbados Light & Power Company Limited (Barbados Light & Power);

UPON CONSIDERING the submissions of the Barbados Light & Power on the Consultation Paper for the Standards of Service for the Barbados Light & Power dated October 25th, 2013;

UPON CONSIDERING the public's comments on the issues raised in the said Consultation Paper for the Standards of Service for the Barbados Light & Power;

IT IS HEREBY ORDERED THAT:-

1. The Barbados Light & Power shall comply with the prescribed standards of service set out at Tables 1 and 2 of the attached Schedule subject to the exemptions set out in the Standards of Service Decision dated **May 7th, 2014**;
2. The Barbados Light & Power shall pay the prescribed amounts set out at Table 1 of the attached Schedule to any person who is affected by its failure to provide the utility service in accordance with the prescribed standards of service and in the manner set out in the Standards of Service Decision dated **May 7th, 2014**; and
3. This Order shall take effect as of **July 1st, 2014** until **March 31st, 2017**.

Dated this th day of May 2014

Original Signed By

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Neville V. Nicholls
Chairman

Original Signed By

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Philmore A. Alleyne
Commissioner

Original Signed By

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Andrew F. Brathwaite
Commissioner

Original Signed By

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Gregory F.M. Hazzard
Commissioner

Original Signed By

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Andrew W. Willioughby
Commissioner