



**THE BARBADOS  
LIGHT & POWER  
COMPANY LIMITED**

P O Box 142, Garrison Hill, Bridgetown  
Tel No. 436-1800 (PBX), 430-4300 (Customer Service)  
Website: www.blpc.com.bb

## Guaranteed Service Standard Claim Form

Please complete and return to our customer service office at Garrison Hill or corner of Probyn and Bay Streets within three months of the date of the event giving rise to the claim.

Account No: \_\_\_\_\_

Account Name : \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Name of Person making Claim (if different from Account Name): \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Home Telephone: \_\_\_\_\_ Work Telephone: \_\_\_\_\_ Cellular Telephone: \_\_\_\_\_

### Claim Type:

- |                                                                          |                                                                             |
|--------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| <input type="checkbox"/> <b>GES1</b> RESTORATION OF SINGLE SERVICE       | <input type="checkbox"/> <b>GES5</b> PROVIDE COST ESTIMATE                  |
| <input type="checkbox"/> <b>GES2</b> RESTORATION OF MULTIPLE SERVICES    | <input type="checkbox"/> <b>GES6</b> CONNECT/TRANSFER OF SERVICE            |
| <input type="checkbox"/> <b>GES3</b> INVESTIGATION OF VOLTAGE COMPLAINTS | <input type="checkbox"/> <b>GES7</b> RECONNECTION OF SERVICE DISC. FOR DEBT |
| <input type="checkbox"/> <b>GES4</b> SIMPLE SERVICE CONNECTION           | <input type="checkbox"/> <b>GES8</b> BILLING COMPLAINTS                     |

Date of Event: \_\_\_\_\_

Remarks \_\_\_\_\_  
\_\_\_\_\_

Signature \_\_\_\_\_

Date: \_\_\_\_\_

### Company Use Only:

(Claim) Service Order No: \_\_\_\_\_ Date: \_\_\_\_\_

Received:  By Letter  In Office  Email

Date Acknowledged: \_\_\_\_\_ Method: \_\_\_\_\_

Investigated By: \_\_\_\_\_ Date Completed: \_\_\_\_\_

Accepted: \_\_\_\_\_ Rejected: \_\_\_\_\_

Comments: \_\_\_\_\_  
\_\_\_\_\_

**NB:** Claims will be accepted or denied within two months of receipt. If accepted, the payment will be credited to the customer's account. If denied the customer will be advised accordingly.