

TERMS AND CONDITIONS OF SERVICE

1. This service is subject to the rates and conditions of service approved by the Public Utilities Board for this category of service.
2. The Barbados Light & Power Company Limited (hereinafter referred to as the Company) shall furnish, install, operate, and maintain the lighting equipment including lamp, luminaire, bracket attachment, and control device on an existing pole owned by the Company electrically connected so that the power for operation of the light does not pass through the meter for the customer's other usage, at a location mutually agreeable to the Company and the customer. The lighting equipment shall remain the property of the Company.
3. The Company shall maintain the lighting equipment, including lamp replacement, at no additional cost to the customer within five (5) scheduled working days after the customer notifies the Company of the need for maintenance of the lighting equipment. A credit shall be made to the customer's account equal to one-sixth of the approved monthly charge for every five day period after the date the Company has been notified that the light is not working.
4. The customer shall allow authorised representatives of the Company to enter upon the customer's premises and to trim trees and shrubs as necessary for the maintenance of the lighting equipment and for removal of the lighting equipment upon termination of service under this Agreement or the withdrawal of service because of persistent vandalism.
5. The Company while exercising diligence at all times in furnishing service hereunder, does not guarantee continuous lighting and will not be liable for damages resulting from any interruption, deficiency, or failure of service and reserves the right to interrupt service at any time for necessary repairs to lines or equipment or for system protection.
6. The Company will not be compelled to install equipment at any location where the service may be objectionable to others. If it is found that the light is objectionable after it is installed, the Company may at its discretion terminate the service.
7. In the event that the current bill is not paid after due notice is given by the Company, this service is subject to disconnection. In the event that it is necessary for the Company to use the services of a debt collector to collect the bill, a collection charge shall be applicable.
8. Subject to persistent vandalism, this agreement shall remain in force for five (5) years from the date of this agreement and thereafter until either of the parties shall terminate it by giving at least one month prior notice in writing to the other party. If the customer decides to terminate the service within the five (5) year period a penalty may be applicable.
9. Payment for the provision of the security lighting shall be made in advance and for an initial period of one (1) year and thereafter in January of each year.
10. The advance payment will be based on a fixed sum determined by the Company.