

Contact Details - Address:

Tel: _____ **Mobile:** _____

Email: _____

How would you prefer to be contacted:

☐ By Post ☐ By Phone ☐ By Email

Nature of concern / complaint

(Please describe the concern / complaint. whom is impacted, when, where and how many times, as relevant)

What is your suggested resolution, if any?

Date: _____ **Signature:** _____



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GRIEVANCE PROTOCOL INFORMATION

In keeping with BLPC's standards, the Lamberts Wind Farm project team is making every effort to minimize the level of impact of present and future work to residents and road users through environmental and social management plans. Further, the team is committed to timely, relevant and collaborative communication with all stakeholders, including the residents of the Lamberts area and its environs.

Anyone can contact the Project if they feel that its activities and operations are negatively affecting them, their place of residence, their assets and property, or the environment.

Contact points for Grievances:

- Via email to
"lambertswindfarm@blpc.com.bb"
- At <https://www.blpc.com.bb/index.php/company/our-projects/the-lambert-s-wind-project>
- By phone (246) 626-4300
- At the BLPC main Offices reception area at Garrison Hill, St Michael

What to expect after registering a Grievance:

- A Company representative will contact you (in accordance with the information provided) to acknowledge your request for a resolution.

- Timelines for fact-finding and implementation of possible actions should not be later than 30 calendar days from acknowledgment. Once we have completed the investigation of your grievance, we will contact you with our findings and our proposed response.
- If you consider our response and its implementation to be satisfactory we will ask you to sign a statement of satisfaction. If you are not satisfied with our response, we will have further discussions with you to see if there are other possible steps, which can be taken to resolve the grievance.
- All grievances and complaints are strictly confidential and we will ensure that your name and contact details are not disclosed without your consent and that only the project team working on the investigation of your case will have access to such information.

Grievance Form

If you believe that the Project's activities and operations are negatively affecting you, your place of residence, your assets and property, or the environment please complete and submit the form below.

GRIEVANCE LOGGING FORM

(To be logged by Project Proponents) Reference / Log No.:

Personal Information

(Note: if you prefer, you can keep this field anonymous)

Full Name

Name of Organization / Position
