

**NOTICE**

- NET VAT:** VAT from current bill, VAT from other charges and / or adjustments. This is the amount to be used for VAT reporting.
- RC (read codes):** E – Estimate (a BL&P-generated reading, estimated based on previous usage if a Regular reading is not obtained), I-Interim (a computer-generated reading, estimated based on previous usage, for Domestic and General Service tariffs in months when a reading is not scheduled.), R-Regular (an actual scheduled meter reading by BL&P), C-Customer (a read provided by the customer), V-Verified (a read by a BL&P representative other than the meter reader).
- Adjustments:** The sum of debits and credits applied to the accounts since the last bill which will include reversals, service charges, fees, allowances and other miscellaneous adjustments.
- Bills Payment Office Hours :**
  - Corner of Probyn and Bay Streets, Bridgetown and Garrison Hill -- Monday-Friday 7:30 a.m. to 4:00 p.m.
  - Please direct Mail Payments to P.O. Box 1025, Bridgetown.
- Internet Payments can be made at The Bank of Nova Scotia, Butterfield Bank, FirstCaribbean and RBC Royal Bank.
- Use our Web Self-Service to access your accounts online at [www.blpc.com.bb](http://www.blpc.com.bb).
- Customers should notify BL&P when they leave or sublet premises.** Otherwise they will be liable for charges incurred in their name.
- For Domestic Services: BL&P reserves the right to disconnect service** if the bill or any part thereof remains unpaid **21 days** from date of issue.
- Bills for all other services are due on issue and BL&P reserves the right to disconnect service if the bill or any part thereof remains unpaid 10 days from date of issue.
- Rate Schedules:** Domestic Service, General Service, Secondary Voltage Power, Large Power.
- Detailed Rate Schedules may be obtained from BL&P offices or visit our website at [www.blpc.com.bb](http://www.blpc.com.bb).



Detach this portion and return to us with your payment

**CONTACTS**

**Bill Queries**

- At our Customer Service Offices
  - By Phone
- Emergency/Trouble Calls      430-4300  
Other Business (P.O. Box 142)      436-9000  
Fax Number      228-1396  
Website      [www.blpc.com.bb](http://www.blpc.com.bb)  
Email      [customerservice@blpc.com.bb](mailto:customerservice@blpc.com.bb)

**Bill payments can be made:**

- At our Customer Service Offices
- To the mailing address: P.O. Box 1025, Bridgetown BB1000
- Any SurePay location
- At any branch of the following if you are paying by due date indicated and there are no arrears on the account
  - Butterfield Bank
  - The Bank of Nova Scotia
  - Barbados National Bank
  - Barbados Public Workers Co-Op Credit Union
  - FirstCaribbean International Bank (ABM only)
  - Post Office
  - RBC Royal Bank



THE BARBADOS  
**LIGHT & POWER**  
COMPANY LIMITED

P.O. Box 142 Bridgetown  
BB1000, Barbados, W.I.

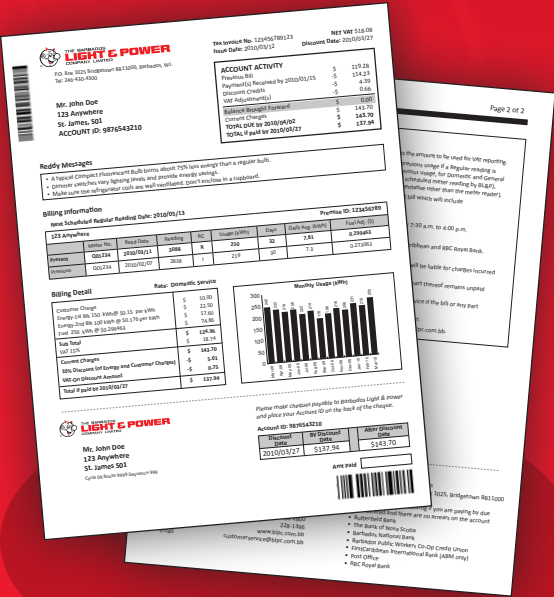
## HAVE QUESTIONS? WE'RE READY TO HELP

For more information, call a Customer  
Service Representative at 430-4300 or  
visit [www.blpc.com.bb/bill](http://www.blpc.com.bb/bill).

[www.blpc.com.bb](http://www.blpc.com.bb)

## DOMESTIC SERVICE



# get to know your new bill



THE BARBADOS  
**LIGHT & POWER**  
COMPANY LIMITED

## BILL INFORMATION

- A** The account name and address - these may differ from the billing name and address on the stub – see item **U**.
- B** The Account ID is the unique number for each customer. Multiple services can be associated with one account. Use this number for queries.
- C** This is the unique number for each bill, to be used for VAT reporting if required.
- D** The net VAT billed for the month to be included in VAT reporting. It includes VAT on the current billing, adjustments from the previous billing and other charges.
- E** The date that the bill is mailed.
- F** Domestic Service customers get a discount on the Customer and Base Energy Charges if the required amount is paid within 15 days of issue – also see **8**.
- G** This will contain important messages including reminders and energy saving tips.
- H** The date that a meter reader is scheduled to visit the premises to obtain a Regular reading. This does not include interim readings – see item **V** on reverse side.
- I** The premise address.
- J** The unique identifier for each premise. Provide this when making inquiries on a specific electric service.
- K** The unique number for the meter registering your usage. It is located on the face of the meter.
- L** The dates of both the Present and Previous meter readings.
- M** The Present and Previous meter readings from which the Present Usage (kWh) is calculated.
- N** The read code (RC): R-Regular (actual), I-Interim, E-Estimate, C-Customer provided, V-Verified (by BL&P) - see **V** on reverse side.
- O** The amount of energy (kWh) used in the Present and Previous billing periods. Present Usage (kWh) = Present Reading - Previous Reading.
- P** The number of days of service in the Present and Previous billing periods.
- Q** The average electricity used (kWh) per day in the Present and Previous billing periods. Daily Avg = Usage/Days.
- R** The Fuel Clause Adjustment for the Present and Previous billing periods.
- S** The Tariff at which the service is billed.
- T** A graph of energy usage for up to 13 months.
- U** This stub should be detached and presented or mailed with the payment.
- V** Standard information relating to the Bill (reverse side).
- W** The Contact and Bill Payment information (reverse side).



P.O. Box 1025 Bridgetown BB11000, Barbados, W.I.  
Tel: 246-430-4300

**A** Mr. John Doe  
123 Anywhere  
St. James, S01

**B** ACCOUNT ID: 9876543210

**C** Tax Invoice No. 123456789123  
**E** Issue Date: 2010/03/12

**D** NET VAT \$18.08  
**F** Discount Date: 2010/03/27

**ACCOUNT ACTIVITY**

Previous Bill	\$	119.28
Payment(s) Received by 2010/01/15	-\$	114.23
Discount Credits	-\$	4.39
VAT Adjustment(s)	-\$	0.66
Balance Brought Forward	\$	0.00
Current Charges	\$	143.70
<b>TOTAL DUE by 2010/04/02</b>	<b>\$</b>	<b>143.70</b>
<b>TOTAL if paid by 2010/03/27</b>	<b>\$</b>	<b>137.94</b>

**G** Reddy Messages

- A typical Compact Fluorescent Bulb burns about 75% less energy than a regular bulb.
- Dimmer switches vary lighting levels and provide energy savings.
- Make sure the refrigerator coils are well ventilated. Don't enclose in a cupboard.

**Billing Information**

**H** Next Scheduled Regular Reading Date: 2010/05/13

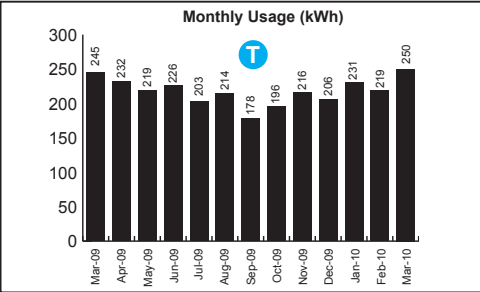
123 Anywhere		<b>I</b>		<b>J</b> Premise ID: 123456789				
<b>K</b> Meter No.	<b>L</b> Read Date	<b>M</b> Reading	<b>N</b> RC	<b>O</b> Usage (kWh)	<b>P</b> Days	<b>Q</b> Daily Avg. (kWh)	<b>R</b> Fuel Adj. (\$)	
Present	Q01234	2010/03/11	3088	R	250	32	7.81	
Previous	Q01234	2010/02/07	2838	I	219	30	7.3	

**Billing Detail**


**S** Rate: Domestic Service

Customer Charge	<b>9</b>	\$	10.00
Energy-1st Blk 150 kWh @ \$0.15 per kWh	<b>10</b>	\$	22.50
Energy-2nd Blk 100 kWh @ \$0.176 per kWh	<b>11</b>	\$	17.60
Fuel 250 kWh @ \$0.299463	<b>12</b>	\$	74.86
Sub Total	<b>13</b>	\$	124.96
VAT 15%	<b>14</b>	\$	18.74
Current Charges	<b>15</b>	\$	143.70
10% Discount (of Energy and Customer Charges)	<b>16</b>	-\$	5.01
VAT-On Discount Amount	<b>17</b>	-\$	0.75
Total if paid by 2010/03/27		\$	137.94

**Monthly Usage (kWh)**



**U**




Mr. John Doe  
123 Anywhere  
St. James S01  
Cycle 09 Route 9999 Sequence 999

Please make cheques payable to Barbados Light & Power and place your Account ID on the back of the cheque.

Account ID: 9876543210

Discount Date	<b>18</b> By Discount Date	<b>19</b> After Discount Date
2010/03/27	\$137.94	\$143.70

**20** Amt Paid



## FINANCIAL INFORMATION

- The Total Due (before discount) from the Previous Bill.
- The date of the last payment and the total of all payments since the last bill.
- The base portion of the Discount associated with the Previous Bill. This Credit will only show if the required payment was made by the Discount Date.
- The VAT associated with the Discount.
- The net amount carried forward after all payments and/or adjustments are applied to the previous bill.
- The Current Charges from item **14** in the Billing Detail. For accounts with multiple services this will be the sum of all Current Charges.
- The total of Balance Brought Forward and Current Charges. The date shown is the due date for Current Charges. The Balance Brought Forward amount is due immediately.
- The Total Due less the net discount. The payment date shown is the Discount Date - also see item **F**.
- This is determined based on the customer's average usage in the last 12 months as per tariff.
- The Base Energy Charge which may consist of calculations for up to four usage blocks. The rates for each usage block will be shown here.
- The Fuel Charge which is calculated by multiplying the Present Usage in item **O** by the Present Fuel Clause Adjustment in item **R**.
- The Sub Total of all charges above.
- The VAT that is charged on the Sub Total from item **12**.
- The sum of the Sub Total **12** and VAT **13**.
- The discount on the Customer and Base Energy charges if paid by the Discount Date.
- The VAT credit on the discount.
- The amount that is due if payment is made by the Discount Date shown.
- The Amount Due with Discount applied.
- The Amount Due without Discount applied.
- The customer can write the amount being paid when sending or bringing in a payment.