

# General Service Tariff

## Type Of Service

Under this tariff, the Company will supply single-phase alternating current electricity at 50 Hz, and one of the nominal secondary voltages specified in the latest revision of the Company's booklet entitled "Information and Requirements Covering Installation of Electric Services and Meters". Three-phase service may be furnished but only under special arrangements.

## Conditions Of Service

Single phase, 2 or 3 wire services up to a maximum of 10 kVA are eligible for this tariff. No service may be transmitted from a customer who receives service to another premises without the prior written consent of the Company.

## General Provisions

When two or more rates are available for certain classes of service the choice of such rates rests with the customer. The Company will at any time, upon request, advise any customer as to the rate best suited to existing or anticipated service requirements, as defined by the customer. The Company does not assume responsibility for the selection of such rate or the continuance of the lowest annual cost under the rate selected. A customer, having selected a rate, may not change to another rate within a 12-month period unless there is a substantial change in the character or conditions of the service. In the case of a new service, customers will be given reasonable opportunity to determine their service requirements before selecting their preferred rate.

## Monthly Rate

Customer Charge		Base Energy Charge	
kWh Range	Rate per month	kWh Range	Rate per kWh
0 - 100	\$10 + VAT	First 100	\$0.194 + VAT
101- 500	\$13 + VAT	Next 400	\$0.237 + VAT
Over 500	\$19 + VAT	Next 1000	\$0.284 + VAT
		Over 1500	\$0.2320 + VAT

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1. **Customer Charge** - This applies to each electricity service under this tariff for the fixed costs of providing service including the service installation, meter reading, billing and customer service costs. The monthly customer charge is determined by the customer's 30 day average kWh consumption over the previous 12 months, or as many months during the past 12 months as are available.
2. **Base Energy Charge** - This applies to each electricity service under this tariff for all other costs directly associated with the provision of this service, except the cost of fuel.
3. **Fuel Charge** - This applies to each electricity service under this tariff for the cost of fuel associated with the provision of this service.

The FCA is calculated monthly as the sum of the previous month's cost of energy purchased and cost of fuel consumed, plus any cumulative over and under recovery divided by the kWh sales of the previous month. The cost of energy purchased includes energy purchased from renewable energy resources

### Minimum Bill

The minimum bill shall be the applicable Customer Charge.

### Meter Reading And Billing

The meters of General Service customers are normally read every other month but these accounts are billed monthly. In the month when the meters are not read, the customers' bills are estimated based on an average of their previous energy consumption.

### Rules And Regulations

Service under this schedule is subject to the orders of the Fair Trading Commission and the latest publication of the "Information and Requirements Covering Installation of Electric Services and Meters". In case of a difference of interpretation between any provision of this schedule and the "Information and Requirements Covering Installation of Electric Services and Meters" booklet the provision of this schedule shall apply. A bill calculated under this tariff is subject to change under the provisions of such applicable rider(s) as may be approved and / or amended by the Fair Trading Commission.